## Position: Inn at Pleasant Lake Housekeeper

<u>The Inn at Pleasant Lake difference:</u> Welcome to the Inn at Pleasant Lake, where we have a passion for providing our guests with memorable experiences. It all starts with our team. Our team cares for our guests, collaborates with each other, learns from one another, and is excited to offer new ideas. We don't just offer accommodations, we craft experiences, and we have a lot of fun doing it. Our team values family and friendships and it shows in our work environment. If this sounds like a fit for you, talk to us and discover what makes our team so special and our inn the #1 rated establishment by our guests.

<u>Job brief:</u> We are looking for housekeepers to help us for the upcoming season, with the potential for longer term, year-round engagement. We are willing to train and be flexible with hours. It is most important to have a positive, energetic attitude and strong work ethic, and to be available and ready to work when needed. We run a resort-like property and want our employees to be happy in their work and proud of what they do. We work hard to keep a fun, upbeat environment. This is one of the most important functions at the inn, ensuring and strengthening our reputation as a 5-star establishment.

Whether you are a student who doesn't mind working hard or a professional housekeeper looking to be part of an outstanding team, you will feel right at home with us. We try to be flexible and match opportunities to our team's passions. Whether its the kitchen, our dining room, events, or gardens and facilities, there are opportunities for growth and potentially additional hours for hard workers.

## Housekeeper Responsibilities:

- Perform various cleaning tasks such as sweeping, mopping, vacuuming, disinfecting, dusting and polishing
- Ensure all rooms are cared for and inspected according to standards, report any issues
- Protect and maintain equipment, notify superiors of any damages to equipment or rooms
- Interact with guests in a friendly, open manner ensuring their happiness and satisfaction
- Respond to reasonable complaints or requests with professionalism, patience, and a positive attitude
- Check stocking levels of all consumables and replace when appropriate
- Adhere strictly to rules regarding health and safety and be aware of company-related practices

## **Key Characteristics and Requirements:**

- Experience as a cleaner or housekeeper helpful, but will train
- Ability to climb stairs and carry a light load
- Ability to work with little supervision and maintain a high level of performance
- Customer-oriented and friendly
- Ability to work quickly without compromising quality, strong attention to detail
- Fluency in English language
- Must be able to work holidays and weekends
- Flexible schedule and a desire to work when needed a significant plus
- Reliable, dependable, trustworthy, honest and transparent (Must)
- Reliable and responsive communications (phone, text, email, etc...)
- Self Sufficient and reliable transportation are required (Must)

Compensation Structure: Hourly starting at \$10-12/hour based on experience (will assess)

To Apply: Submit application detailing your experience

<sup>\*</sup> You must be legal to work in the United States.